CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This 25th day of March'2025 C.G.No.215/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Smt. W. Vijaya Lakshmi

Member (Independent)

Sri. P. Lakshmi Narasaiah, Rebala, Buchireddypalem, Nellore Dist.

Complainant

AND

- 1. Superintending Engineer/O/Nellore
- 2. Assistant Accounts Officer/ERO/Kovur
- 3. Dy. Executive Engineer/O/N.R. Palem
- 4. Executive Engineer/O/Kovur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

on 05.12.2024 at Buchireddypalem stating that earlier he utilized his land for aqua culture obtaining aqua service connection SC.No. 3712137000116 but now he is utilizing the said land for agriculture purpose and hence the category of the service connection to be changed from aqua to agriculture.

- Were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they communicated the process for conversion of the category, but the complainant informed him that he has withdrawn his request for conversion due to personal reasons and hence there is no action.
- o3. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they communicated the process for conversion of the category, but the complainant informed him that he has withdrawn his request for conversion due to personal reasons and hence there is no action. The complainant also addressed a letter to respondent No.3 about withdrawal of his request for conversion of category of his service connection. Since the complainant has withdrawn the complaint, the complaint is dismissed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- **04.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25th day of March'2025.

CHAIRPERSON

Member (Technical)

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacentto 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

